

# City of Bristol Tennessee

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## **Public Works Department Wins Award of Excellence**

The City of Bristol Tennessee was selected as the recipient of the 2010 Public Information Award of Excellence by the Kentucky/Tennessee Section of the American Water Works Association.

This award is given annually to a water utility which demonstrates a strong commitment to community relations by keeping the public informed on water quality and service delivery issues, public education, and surveying customer satisfaction.

The Department of Public Works was recognized for outstanding efforts in the development of the Consumer Confidence Report, informational programs for middle school students and water plant tours to further knowledge of the water industry, and customer satisfaction surveys to ensure quality service delivery.

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