

City of Bristol Tennessee

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City's Comments Line Experiencing Increase

Did you know you can ask questions, make suggestions or just comment on city government anytime you want? From the comfort of your own home or anywhere you have access to the internet you can talk to city officials.

More than 300 employees are dedicated to the service of city residents to make Bristol a great place to live, work and play. The eight different departments are at your disposal. With approximately 360 residents utilizing the Comments Line in the past 12 months, city staff is hearing from the community almost every day. It is as simple as going to the city website at www.bristoltn.org, click on the **Contact Us** tab at the top of the homepage. There you will find numerous ways to contact the city including a direct link to the Comments Line.

Any question, suggestion or comment will be forwarded to the appropriate department for review and if needed a response can be expected within two working days. Terrie Talbert, Director of Community Relations reported seeing an increase in traffic on the site. "City residents are busy working, raising families, and sometimes it is just a difficult call to make during business hours. The Comments Line makes the city staff available 24/7 for suggestions or simple questions," Talbert said.

For more information on this and other city services contact the Department of Community Relations at 423-764-4171.