

City of Bristol Tennessee

FOR IMMEDIATE RELEASE
Thursday, June 6, 2013

CONTACT: Bill Sorah, Deputy City Manager-Public Works
Department of Public Works
Phone: 423-989-5565
E-Mail: bsorah@bristoltn.org

City Initiates Automated Water Meter Reading System

Recently the city entered into the initial phase of an automated meter reading (AMR) system that will involve the installation of AMR technology to 2,500 water meters. These meters will then be read by “drive-by” technology. A radio signal will be transmitted from the meter to a receiver up to a mile away.



Currently the city uses four meter readers to perform the meter reading service. The new system will allow the staff to be reduced to one employee, with the other three positions being reassigned to other areas or being absolved through natural attrition. Phase II of the project will take place in fiscal year 2014 and will entail the installation of the technology to additional 5,000 meters. Phase III will finalize the project and will occur in fiscal year 2015 with the installation of the AMR technology to approximately 5,300 additional customers. Bill Sorah, Deputy City Manager stated, “Once complete, the entire system can be read in approximately three days as opposed to the month long process of manual meter reading that is currently in use.” The new system will also eliminate meter reading errors and the need to estimate bills from meters that could not be read due to snow, parked cars, etc.



For more information on the project, please contact Deputy City Manager Bill Sorah at 423-989-5565 or e-mail: bsorah@bristoltn.org.