



Payment Options

The City of Bristol, TN offers several different payment options for the convenience of the utility customers.

Online Utility Payment: This is an automated service where you can pay your current utility bill via www.bristoltn.org/paynow.

Pay by Phone: This is an automated service where you can pay your current utility bill by calling 1-877-768-5046.

Pay by Mail: We accept check, cashier's check, or money order. Payment can be mailed to P.O. Box 1348, Bristol, TN 37621-1348.

Pay in Person: We accept cash, check, cashier's check, money order, and credit cards. A valid picture ID, matching the name on the card, is required when paying by credit card. You can pay in person at 801 Anderson Street, Bristol, TN in room 203.

Drop Box: You may submit payments by check, cashier's check, or money order in our drop box located beside City Hall on 8th Street. Please do not submit cash. The drop box is picked up Mon. – Fri. at 8:00 AM.

Bank Draft: To sign up for auto bank draft, pick up a bank draft form at the customer service counter in Room 203 or on the "forms and publications" stand located in front of our office. With this service, the payment is drafted from your checking or savings account on the due date.